

Introduction

London Assembly Member Murad Qureshi asked residents in the Baker Street area if they had experienced noise and/or vibration from underground trains running beneath their homes. Mr Qureshi initiated the survey having heard from local residents about issues in the local area.

Sample and respondent information

- The survey was distributed by post to 437 addresses in the area around Baker Street underground station as well as being promoted in local press
- The survey initially ran from 25 January to the 5 February; the deadline was extended to the 19 February
- 94 people responded to the survey
- All of the respondents lived in the area around Baker Street, including Clarence Gate Gardens, 5 Siddons Lane and Melcombe Street

Survey questions

Have you experienced any noise or vibration disturbance from the tube?

Noise Vibration Both Neither

Have you experienced any of the following?

Pictures shifting position on walls

Objects rattle (e.g. pots, crockery, ornaments)

Windows rattling

Rattle from other parts of the home (e.g. the fireplace)

How worried are you about noise through the night when the Night Tube begins?

Very concerned A little bit concerned Not concerned at all

Do you have any examples or stories about how tube noise has affected you? If yes, please let us know.

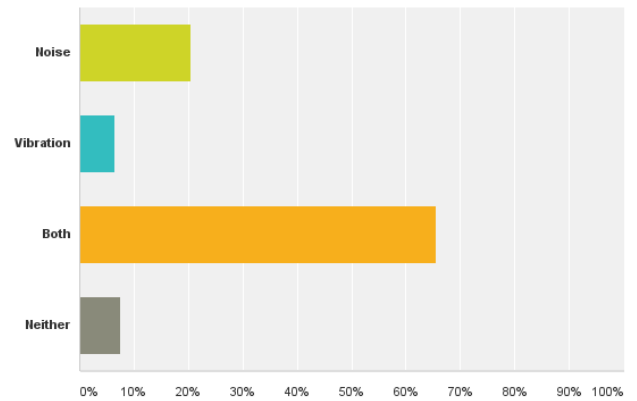
Results

When asked if they had experienced any noise and vibration disturbance from the tube:

- 19 respondents said they had experienced noise from the tube (20 per cent)
- 6 respondents said they has experienced vibration from the tube (6 per cent)
- 61 Respondents said they had experienced both noise and vibration from the tube (66 per cent)
- 7 Respondents said that they had not experienced either noise or vibration from the tube (7 per cent)

Q2 Have you experienced any noise and vibration disturbance from the tube?

Answered: 93 Skipped: 1

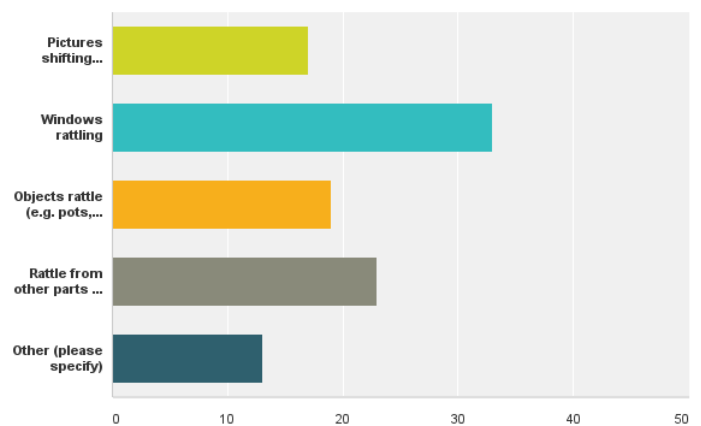


When asked if they had experienced either moving pictures or rattles:

- 17 people said that pictures had shifted position on walls
- 33 people said that their windows rattled
- 23 people said they had experienced rattled from other parts of the home
- 13 people reported a different type of disturbance caused by vibration and/or noise, such as cracks in the walls, their bed shaking and ripples in water.

Q3 Have you experienced any of the following?

Answered: 58 Skipped: 36



When asked to say how worried they are about noise and vibration through the night when the Night Tube begins:

- 64 people said they were very concerned (64 per cent);
- 18 people said they were a little bit concerned (18 per cent);
- 12 people said they were not concerned at all (13 per cent).

Selected comments

It can be very noisy and disturbing at night, especially as one tries to sleep - as the tube continues until past midnight. Having lived here for the past 20 or so years I have noticed the need to repaint walls and big cracks appear more and more often. It can be quite shocking to visitors. Please try and reduce the issue.

We used to only be aware of the tube noise if things were particularly quiet outside however we are now aware of it at all times of the day and frequently are woken by the first trains in the morning. We also have some cracks in our walls that have appeared recently and given our walls had survived 110 years without them we are assuming they are related to the increased vibrations.

It has got louder over the last few months. Not a major issue, as we knew about it when we bought the property... but we are worried in case it continues to get worse...

With two young children I spend a lot of time at home and have noticed the noise and vibration increase.

Even though being on the top fifth floor, over the past year the noise has become more noticeable. Due to the late running of the service I have to wear ear plugs to get to sleep. It is going to be an absolute nightmare when night service is introduced. It is very stressful. I cannot imagine how bad it must be for people on lower floors.

It wakes my baby up (he's 2) without fail every morning at about 5:30am, and sometimes it wakes me up too.

Struggle to sleep at night because of noise and vibration - suffering low energy levels at work and difficult to advance my career effectively as a result.

I live on the second floor and the noise from the night tube is just a very slight disturbance. But it has increased over the last years and this is a cause of concern for the future.

Since I came to live in my flat in 1989 I have been aware of sporadic vibration and slight noise. But they have not distracted or worried me.

I think it'd actually reduce noise from drunk travellers, since noise will be made from tunnels where less people can hear them instead of from bus stops. So I fully support TFL in what they're doing.