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London's A&E Crisis Older People

Dr Onkar Sahota AM

LONDON'S A&E CRISIS: OLDER PEOPLE

"Since November, 2,689 ambulances have waited longer than 30 minutes to transfer patients into an A&E"

"As many as 62,000 admissions for Londoners over 65 could have been avoided last year"

"In 2013 Londoners spent at least 134,056 days in hospital longer than they needed to"

"Last year 29,113 Londoners over 75+ were re-admitted to hospital in an emergency"

FOREWORD

London's Accident & Emergency Departments and acute Hospitals are facing their toughest winter yet. 2013's A&E winter crisis continued throughout the spring, summer and autumn months. As a result, in 2014 we now face a crisis for all seasons.



At a time of extreme pressure on our A&E services evidenced by the 200,000 Londoners who waited for more than 4 hours between November 2012/2013¹, A&E departments across the capital are still under threat of closure or downgrading. The Keogh Urgent and Emergency Care Review is set to fragment and dilute further still the publically understood concept of a blue light ambulance receiving A&E department.

The Government after instituting the biggest top down reorganisation of the NHS, for which they had no mandate, and having handed responsibility for commissioning to GPs, seem intent on blaming the consequences of their slash and burn approach to the NHS on primary care.

Whilst the Government have been very keen to blame the 2003 GP contract for the pressures A&Es now face, this report examines one aspect of A&E pressure that is undeniable.

Britain's care crisis is one of the most pressing issues of our generation. As the nation is collectively becoming older there is increased pressure, more than ever before on care services, which are becoming rapidly unsustainable.

London Boroughs are facing increasing need and stretched budgets, whilst more and more families are finding themselves caught in the trap between their relatives being too well to be in hospital, but not sick enough to receive support from their council.

A handwritten signature in black ink, appearing to read 'Onkar Sahota', with a long horizontal line underneath.

Dr Onkar Sahota AM

London Assembly Labour Health Spokesperson

¹ p.7 London Assembly Health Committee "Risks to London A&E services this winter" GLA Nov.13

A&E WINTER PRESSURES 2014

"Since November, 2,689 ambulances have waited longer than 30 minutes to transfer patients into an A&E"

As the London Assembly Health Committee highlighted in November, **many A&Es** in London are **consistently missing** the target **to treat 95% of all patients within 4 hours**, despite that target being lowered in 2010 by the Coalition Government from 98%².

The pressure A&Es usually face in the winter were felt well into the spring and summer months. **Since November 4th 2013**, NHS England has released daily updates on pressures A&Es are facing in London. To date³:

- A&E Departments have diverted new patients on 13 occasions
- 43 patients have waited on trolleys for over 12 hours
- 1,604 urgent and elective operations had to be cancelled
- 2,689 ambulances were delayed over 30 mins in handing over patients to A&E
- Londoners spent the equivalent of 14,003 days in hospital due to delays in the transfer of their care out of hospital

² p.8 London Assembly Health Committee "Risks to London A&E services this winter" GLA Nov.13
³ Appendix A

AVOIDABLE ADMISSIONS

"As many as 62,000 admissions for Londoners over 65 could have been avoided last year"

Inadequate and poorly co-ordinated community care services for older people is a **significant contributing factor** to the pressure faced by Accident and Emergency departments.

The Care Quality Commission in their 2013 State of Care Report compiled data outlining within each local authority, the number of instances where a resident 65+ was admitted to hospital for a **condition that was avoidable**.

Conditions for which admissions could be avoided and included in these figures are:

- Acute lower respiratory tract infections
- Chronic lower respiratory tract infections
- Pressure sores
- Diabetes
- Food and/or drink issues (e.g. dehydration, malnutrition)
- Food/liquid pneumonitis
- Fractures, sprains and amputations
- Intestinal Infection
- Pneumonia
- Urinary Tract Infection

Whilst the **London average** for avoidable admissions stands at **7.3%** compared to the **English average of 9.4%**⁵, a number of **London Boroughs are significantly higher** than the national average, such as **Barking & Dagenham and Tower Hamlets**.

Councils with Social Services Responsibilities (CASSRs)	People admitted for a potentially avoidable condition per 1000 people aged 65 or over in the population ⁴
Barking and Dagenham	103.05
Tower Hamlets	98.72
Hammersmith & Fulham	86.88
Southwark	86.88
Islington	86.44
Redbridge	83.24
Newham	81.87
Lewisham	81.58
Rochdale	80.41
Waltham Forest	80.30
Havering	79.45
Lambeth	77.16
Wandsworth	75.17
Ealing	75.11
Hounslow	74.46
Sutton	73.70
Hillingdon	73.54
Croydon	71.62
Hackney	69.91
Brent	68.83
Barnet	67.82
Merton	67.47
Greenwich	66.51
Westminster	65.76
Kensington and Chelsea	64.14
Camden	63.98
Kingston upon Thames	62.97
Kirklees	62.84
Haringey	62.45
Bexley	59.69
Richmond upon Thames	58.11
Harrow	56.94

Of London's **approximate 852,000**⁶ admissions for people over 65, as many as **62,000 could have been potentially avoided**.

The CQC estimate that since 2007/08, the **caseload of over 65 year olds attending A&E Departments** that concerns **patients over 65** has increased **from 8.3% to 10%** last year⁷.

4 p.14 "The State of Adult Social Care in England" (Care Quality Commission) 2012/13 – Detailed data supplied by CQC directly

5 p.10 *ibid*

6 Finished consultant episodes by age group for England, SHA and individual provider (2012-13) "Hospital Episode Statistics, Admitted Patient Care, England - 2012-13" (HSCIC) 05.11.13 n.b. Figure based on straight-line division of (60-74) age group data supplied

7 p.10 "The State of Adult Social Care in England" (Care Quality Commission) 2012/13

DELAYED TRANSFERS OF CARE

"In 2013 Londoners spent at least 134,056 days in hospital longer than they needed to"

Whilst data for delays for patients previously admitted to hospital leaving is *not readily available* for each age group, **older people are disproportionately delayed** in transferring their care out of hospital into the community.

A delay in the transfer of care out of hospital takes place after a patient meets three key criteria for discharge, but remains in hospital after the following take place.

- *"A clinical decision has been made that patient is ready for transfer **AND***
- *A multi-disciplinary team decision has been made that patient is ready for transfer **AND***
- *The patient is safe to discharge/transfer⁸"*

Available data suggests that **since the start of 2013**, patients who should have been discharged from hospital spent at least **134,056 days in hospital longer than they needed to⁹**.

Reasons causing the delays in transfer of patients out of hospital are **roughly similar to the rest of England**. However in **London**, the rate of patients delayed because of the lack of **residential home places** is **just under double** the rate in England.

Whilst in London, since 2012 around a **quarter of delays** in transferring the care of patients are not attributable¹⁰ to social services, such as patients awaiting further NHS funded intermediate care, and patients not covered by the NHS and Community Care Act, significant avoidable factors generate the rates of delay.

Since the start of 2012 **18%¹¹ of delays** in Londoners transferring out of hospital are caused by the basic task of **completing an assessment** on the patients future care needs by **either the NHS or social services**.

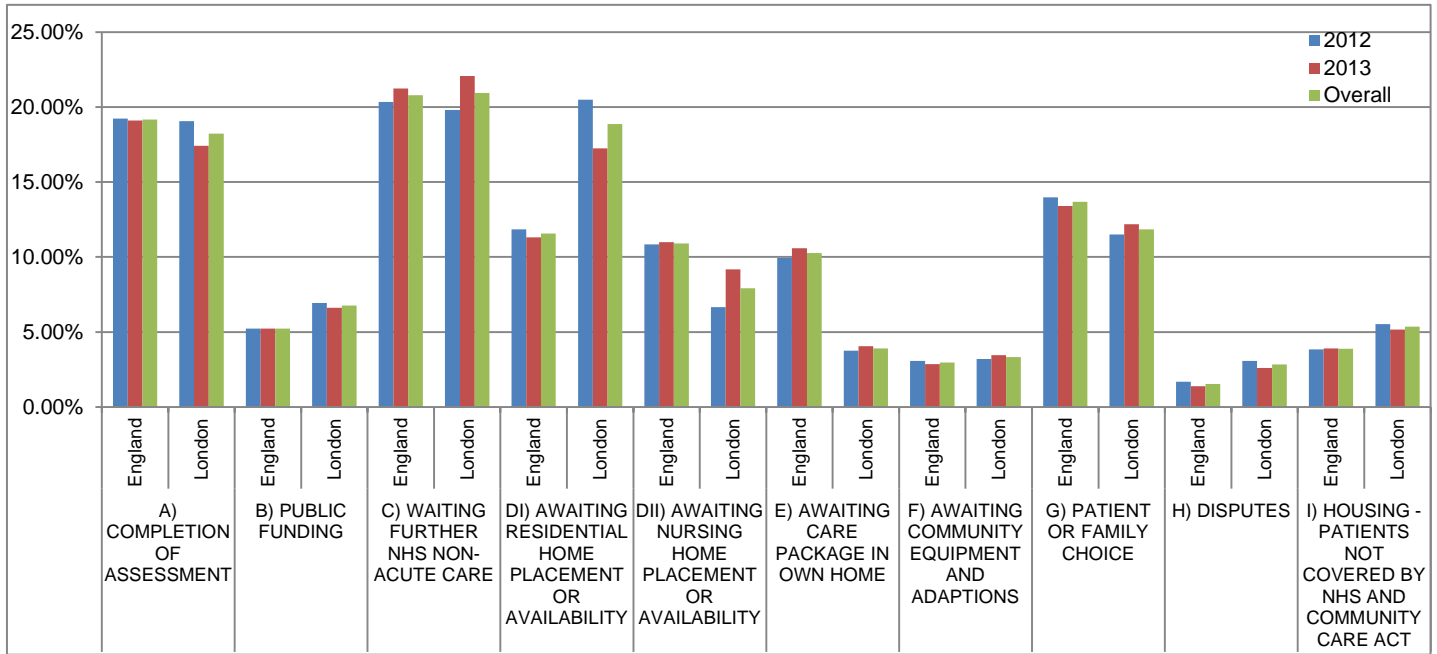
Whilst London **fairs far better than the England average** in delays caused because of **home based adaption** and the rate of **families or patients choosing to remain** in hospital, Londoners are **more likely** to experience a delay because of social services **not agreeing public funding** for the patient, or **disputes between organisations** like the NHS and Social Services over aspects such as the future care of the patient, or the decision to discharge.

8 p.5 "Definitions and guidance - Version 1.07" Monthly Delayed Transfer of Care SitReps (NHS Eng) 23.06.10

9 Appendix B

10 p.9&12 "Definitions and guidance - Version 1.07" Monthly Delayed Transfer of Care SitReps (NHS Eng) 23.06.10

11 p.9 "Definitions and guidance - Version 1.07" Monthly Delayed Transfer of Care SitReps (NHS Eng) 23.06.10



EMERGENCY READMISSIONS

"Last year 29,113 Londoners over 75+ were re-admitted to hospital in an emergency" Increase since 2003 in Discharged Patients against Total Emergency Readmissions (75+)¹²

Whilst London is proportionally a younger city, it is still home to 431,691¹⁴ Londoners over the age of 75+. Many of these Londoners will have complex health needs, and be in receipt of some form of care, whether provided by their family or public bodies.

Since 2003, whilst the **number of people 75+ being discharged from hospital has increased by 37%**, the **rate of emergency readmission has more than doubled that to 92%**. In 2011/12, whilst 155,896 Londoners over the age of 75 were discharged from hospital, of that figure as many as **29,113 were readmitted** to hospital in an emergency.

AGE UK suggests potential causes of emergency readmission are generated both by NHS and adult social care services:

"The first stay in hospital not addressing the underlying health problem 'Poor quality' discharge or primary care contributing to readmission"¹⁵

Emergency readmission to hospital also has knock on consequences for the primary carers of those readmitted, causing increased stress and anxiety.

In **some London Boroughs** such as Barking & Dagenham, Brent, Kensington & Chelsea, the **increased rate of readmissions has outstripped the increase in total discharges by over 120%**.

Increase since 2003 in Discharged Patients against Total Emergency Readmissions (75+) ¹³			
Borough	% increase in total discharges of patients over 75	% increase in Emergency Readmissions for patients over 75+	% Differential Increase
Barking and Dagenham	47.24%	182.92%	135.68%
Brent	74.08%	204.86%	130.78%
Kensington and Chelsea	57.68%	184.76%	127.08%
Hounslow	64.69%	188.06%	123.36%
Harrow	54.89%	163.99%	109.10%
Havering	61.76%	169.67%	107.91%
Redbridge	58.89%	156.64%	97.76%
Croydon	57.75%	135.44%	77.69%
Merton	43.04%	118.07%	75.04%
Waltham Forest	50.74%	120.96%	70.23%
Sutton LB	47.51%	113.43%	65.92%
Barnet LB	37.21%	99.72%	62.51%
Southwark LB	28.92%	84.91%	55.99%
Kingston upon Thames	32.23%	84.95%	52.72%
Richmond upon Thames	25.13%	77.25%	52.12%
Wandsworth	25.58%	75.00%	49.42%
Westminster City of	28.33%	76.94%	48.61%
Ealing	54.31%	102.04%	47.74%
Lewisham	15.12%	61.93%	46.81%
Camden	7.15%	53.30%	46.16%
Islington	38.86%	82.15%	43.29%
Lambeth	29.04%	71.71%	42.68%
Greenwich	13.81%	53.12%	39.31%
Haringey	40.30%	76.98%	36.68%
Bexley	37.55%	72.39%	34.84%
Tower Hamlets	24.32%	59.03%	34.71%
H'mith and Fulham	32.29%	66.20%	33.91%
Bromley	29.20%	54.98%	25.78%
Hillingdon	30.30%	54.07%	23.77%
Enfield	22.43%	44.24%	21.81%
Hackney	10.14%	27.62%	17.48%
Newham	28.27%	28.73%	0.46%
City of London	-7.48%	-25.00%	-17.52%
London Total	37.74%	92.72%	54.99%

¹² Appendix –D

¹³ Appendix –D

¹⁴ GLA Datastore, '2011 Census Population for London' (GLA) 24.09.2012

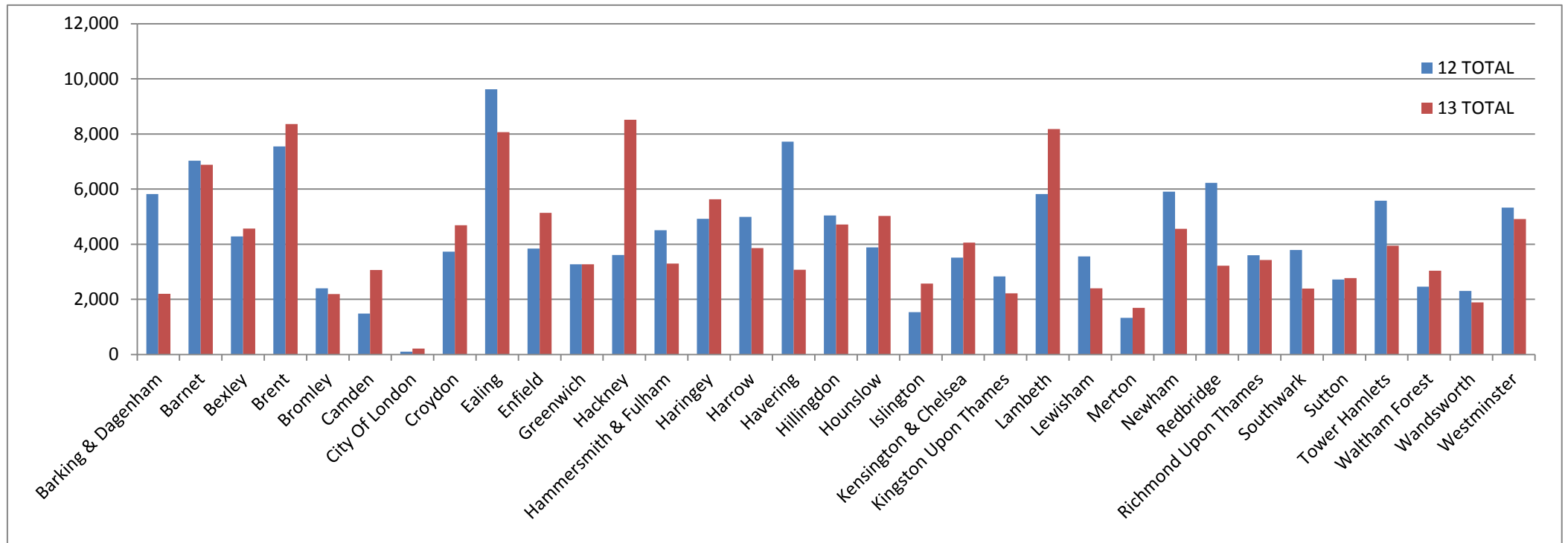
¹⁵ p.4 Lawrie, M et al 'Older people's experience of emergency hospital readmission' (AGE UK) July 2012

Appendix A - A&E Winter Pressures Sitreps¹

NHS Trust	A&E Diverts	Trolley-waits of Over 12 Hours	Cancelled Operations	Ambulance Handovers Delayed Over 30 minutes	Number of beds unavailable due to delayed transfers of care
Barking, Havering And Redbridge University Hospitals NHS Trust	0	0	234	223	2,045
Barnet And Chase Farm Hospitals NHS Trust	0	2	26	90	622
Barts Health NHS Trust	5	0	46	123	2,080
Chelsea And Westminster Hospital NHS Foundation Trust	0	0	0	5	463
Croydon Health Services NHS Trust	0	0	31	433	456
Ealing Hospital NHS Trust	0	0	30	2	237
Epsom And St Helier University Hospitals NHS Trust	2	0	57	195	1,012
Great Ormond Street Hospital For Children NHS Foundation Trust	0	0	135	0	165
Guy's And St Thomas' NHS Foundation Trust	0	0	162	0	493
Homerton University Hospital NHS Foundation Trust	0	1	0	0	435
Imperial College Healthcare NHS Trust	0	0	61	0	1,152
King's College Hospital NHS Foundation Trust	3	38	163	40	602
Kingston Hospital NHS Foundation Trust	0	0	28	0	1,044
Lewisham And Greenwich NHS Trust	0	1	4	379	291
Moorfields Eye Hospital NHS Foundation Trust	0	0	0	0	0
North Middlesex University Hospital NHS Trust	0	1	6	721	440
North West London Hospitals NHS Trust	0	0	118	168	670
Royal Brompton & Harefield NHS Foundation Trust	0	0	101	0	172
Royal Free London NHS Foundation Trust	1	0	43	2	298
Royal National Orthopaedic Hospital NHS Trust	0	0	18	0	0
St George's Healthcare NHS Trust	0	0	138	2	364
The Hillingdon Hospitals NHS Foundation Trust	2	0	36	64	143
The Royal Marsden NHS Foundation Trust	0	0	11	0	39
The Whittington Hospital NHS Trust	0	0	28	2	345
University College London Hospitals NHS Foundation Trust	0	0	128	0	0
West Middlesex University Hospital NHS Trust	0	0	0	240	435
LONDON TOTAL	13	43	1,604	2,689	14,003

¹ Daily Sitreps, Timeseries 4.11.13 to 15.01.14 "Winter Pressures Daily SitRep 2013-14 Data" (NHS England) Accessed 19.01.14

Appendix B - Delayed Transfers of Care¹⁶



¹⁶ Data compiled from monthly Delayed Transfer of Care SitReps Jan 2012 to Jan 2013, (NHS England) [Accessed 19.01.14](#)
 Complied data available in accompanying PDF

Appendix D - Emergency Readmissions¹⁷

Total Discharges (75+)	The total number of 75+ people discharged from the NHS in London, by Borough and Year									
Borough	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	9 Year % Change
City of London LB	107	118	138	157	104	139	118	100	99	-7.48%
Barking and Dagenham LB	2843	3194	3308	3727	3883	3878	4065	4095	4186	47.24%
Barnet LB	6039	6484	6738	7089	5052	7555	7723	8047	8286	37.21%
Bexley LB	4125	4297	4308	4149	4573	5044	5123	5563	5674	37.55%
Brent LB	3083	3599	3966	4194	4345	4541	4684	5046	5367	74.08%
Bromley LB	6281	6480	7627	7195	7271	7829	8002	7854	8115	29.20%
Camden LB	3344	3366	3451	3299	3431	3402	3342	3681	3583	7.15%
Croydon LB	4918	6117	6364	6057	6155	6577	6927	7322	7758	57.75%
Ealing LB	4491	4417	4670	5435	5689	6273	6349	6819	6930	54.31%
Enfield LB	4401	4657	4901	5311	3835	5521	5650	5402	5388	22.43%
Greenwich LB	3469	3359	3481	3381	3467	3479	3563	4034	3948	13.81%
Hackney LB	2475	2690	2355	2502	2535	2644	2612	2846	2726	10.14%
Hammersmith and Fulham LB	2487	2691	2771	3104	3145	3056	3210	3314	3290	32.29%
Haringey LB	2546	2517	2830	2939	3084	3345	3376	3463	3572	40.30%
Harrow LB	3312	3849	4167	4231	4291	4381	4745	4654	5130	54.89%
Havering LB	4325	4617	5453	5537	6656	5981	6376	6763	6996	61.76%
Hillingdon LB	4930	5161	5341	5294	5531	5690	6013	5987	6424	30.30%
Hounslow LB	2923	3036	3847	2674	4036	4405	4360	4666	4814	64.69%
Islington LB	2401	2723	2838	2770	3049	3075	2883	3281	3334	38.86%
Kensington and Chelsea LB	1926	2101	2209	2480	2608	2803	2975	3223	3037	57.68%
Kingston upon Thames LB	2439	2764	2958	2758	2837	2681	2742	2867	3225	32.23%
Lambeth LB	3358	3453	3670	3794	3832	4126	4126	4312	4333	29.04%
Lewisham LB	4207	4112	4672	4527	4357	4629	4670	4644	4843	15.12%
Merton LB	2793	3238	3448	3456	3696	3895	4013	3982	3995	43.04%
Newham LB	2671	2635	2572	2732	2835	2986	2996	3408	3426	28.27%
Redbridge LB	4169	4204	4734	5250	5474	5947	5805	6356	6624	58.89%
Richmond upon Thames LB	3076	3138	3655	2815	3478	3616	3774	3756	3849	25.13%
Southwark LB	3731	3888	3952	3993	4155	4282	4577	4580	4810	28.92%
Sutton LB	3290	3521	3910	4008	4064	4317	4626	4738	4853	47.51%
Tower Hamlets LB	2426	2666	2884	2691	2766	2621	2872	2970	3016	24.32%
Waltham Forest LB	3465	3240	3530	3987	3592	4011	4290	4935	5223	50.74%
Wandsworth LB	3968	4468	4493	4492	4737	4808	4692	4984	4983	25.58%
Westminster City of LB	3163	3110	3012	3661	3774	4017	3890	4343	4059	28.33%
London Total	113182	119910	128253	129689	132337	141554	145169	152035	155896	37.74%

¹⁷ Hospital Episode Statistics, Emergency Readmissions to Hospital Within 28 Days of Discharge - Financial year 2011-12 (HSCIC) 05.12.13

Total Emerg. Readmissions (75+)	The total number of 75+ people of those discharged readmitted through emergency back into hospital									
Borough	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	9 Year % Change
City of London LB	20	15	25	28	14	20	21	15	15	-25.00%
Barking and Dagenham LB	322	505	504	664	637	701	856	906	911	182.92%
Barnet LB	715	847	998	1049	652	1142	1181	1284	1428	99.72%
Bexley LB	518	610	665	540	624	778	830	995	893	72.39%
Brent LB	329	492	556	661	702	765	804	949	1003	204.86%
Bromley LB	844	876	1202	1119	1042	1181	1331	1371	1308	54.98%
Camden LB	439	515	552	484	557	545	576	654	673	53.30%
Croydon LB	601	1210	1132	1022	1034	1186	1167	1301	1415	135.44%
Ealing LB	636	625	763	883	965	1184	1179	1313	1285	102.04%
Enfield LB	599	617	767	834	568	836	843	825	864	44.24%
Greenwich LB	433	487	561	511	542	503	584	717	663	53.12%
Hackney LB	391	466	362	359	408	411	443	522	499	27.62%
Hammersmith and Fulham LB	429	471	496	616	659	574	661	702	713	66.20%
Haringey LB	391	376	501	558	555	593	642	622	692	76.98%
Harrow LB	336	497	524	607	596	604	755	686	887	163.99%
Havering LB	488	610	828	923	983	981	1080	1226	1316	169.67%
Hillingdon LB	786	803	874	884	974	998	1110	1096	1211	54.07%
Hounslow LB	360	411	690	439	746	824	757	942	1037	188.06%
Islington LB	353	417	484	499	573	602	526	596	643	82.15%
Kensington and Chelsea LB	210	272	299	413	488	506	537	641	598	184.76%
Kingston upon Thames LB	279	379	435	374	392	348	386	440	516	84.95%
Lambeth LB	502	544	614	637	647	738	720	973	862	71.71%
Lewisham LB	612	666	902	797	791	896	838	898	991	61.93%
Merton LB	332	430	479	502	594	682	675	674	724	118.07%
Newham LB	456	492	416	458	456	459	448	602	587	28.73%
Redbridge LB	542	523	779	899	935	1143	1015	1275	1391	156.64%
Richmond upon Thames LB	356	431	586	385	545	583	612	635	631	77.25%
Southwark LB	583	652	716	644	777	786	939	952	1078	84.91%
Sutton LB	417	525	568	550	629	700	766	820	890	113.43%
Tower Hamlets LB	349	485	538	493	473	406	492	519	555	59.03%
Waltham Forest LB	520	485	632	737	584	653	797	1108	1149	120.96%
Wandsworth LB	520	717	720	771	797	802	728	1018	910	75.00%
Westminster City of LB	438	447	425	669	684	716	720	878	775	76.94%
London Total	15106	17898	20593	21009	21623	23846	25019	28155	29113	92.72%

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Delayed Transfer of Care, NHS Organisations, England, by Reason
ENGLAND

	A) COMPLETION OF ASSESSMENT	B) PUBLIC FUNDING	C) WAITING FURTHER NHS NON-ACUTE CARE	D) AWAITING RESIDENTIAL HOME PLACEMENT OR AVAILABILITY	DII) AWAITING NURSING HOME PLACEMENT OR AVAILABILITY	E) AWAITING CARE PACKAGE IN OWN HOME	F) AWAITING COMMUNITY EQUIPMENT AND ADAPTIONS	G) PATIENT OR FAMILY CHOICE	H) DISPUTES	I) HOUSING - PATIENTS NOT COVERED BY NHS AND COMMUNITY CARE ACT	TOTAL
Jan-12	21,936	5,775	24,646	14,207	11,151	10,628	3,222	14,256	1,571	4,542	111,934
Feb-12	20,257	5,925	24,116	13,442	11,909	10,162	3,390	14,867	1,783	3,681	109,532
Mar-12	21,322	6,852	25,630	14,578	12,533	12,606	3,604	16,589	2,052	4,070	119,736
Apr-12	21,183	6,406	20,983	13,354	11,460	10,957	3,275	14,277	1,959	4,628	108,482
May-12	22,611	6,484	24,620	14,098	13,385	11,417	4,023	15,987	2,298	4,408	119,331
Jun-12	21,993	5,648	22,291	12,010	12,087	10,893	3,381	15,458	1,953	4,634	110,348
Jul-12	22,345	5,670	23,509	13,511	12,518	12,065	3,806	17,267	1,887	4,622	117,200
Aug-12	23,342	5,620	24,098	13,544	12,938	12,403	3,772	17,752	1,570	5,055	120,094
Sep-12	22,381	5,638	22,542	12,755	12,535	11,784	3,657	16,838	1,899	4,235	114,264
Oct-12	23,093	6,206	23,207	13,371	13,106	11,594	3,416	16,924	1,934	4,030	116,881
Nov-12	21,691	6,014	22,703	13,916	13,195	11,380	3,957	17,129	1,914	4,270	116,189
Dec-12	21,441	5,476	20,803	13,513	11,815	10,610	2,780	14,523	2,182	4,509	107,652
Jan-13	24,998	6,128	27,490	14,705	13,362	13,478	3,052	15,969	1,983	4,551	125,716
Feb-13	20,658	5,502	22,928	13,042	11,881	11,983	2,942	14,501	1,631	4,112	109,180
Mar-13	21,371	5,666	24,562	13,472	11,913	12,968	3,609	15,445	1,924	4,228	115,158
Apr-13	22,220	5,517	25,783	13,385	11,477	11,218	3,346	14,875	1,407	3,974	113,202
May-13	23,841	6,460	25,980	13,665	12,476	11,987	3,744	15,817	1,716	4,701	120,387
Jun-13	21,985	6,946	23,638	12,114	12,133	11,508	3,497	14,670	1,656	4,766	112,913
Jul-13	21,061	6,174	24,861	12,213	11,480	11,861	3,464	14,568	1,797	4,615	112,094
Aug-13	23,243	6,291	25,589	13,980	13,302	13,780	3,255	16,575	1,529	4,742	122,286
Sep-13	22,762	6,332	24,166	12,932	14,412	13,066	3,323	15,846	1,472	4,584	118,915
Oct-13	22,372	6,560	24,665	13,620	15,224	12,805	3,686	18,218	1,291	5,367	123,808
Nov-13	22,046	5,792	24,231	12,738	14,287	12,012	3,016	16,549	1,364	4,775	116,810
Dec-13											
2012 Total	263,595	71,714	279,148	162,299	148,632	136,499	42,183	191,867	23,002	52,684	1,371,623
2013 Total	246,557	67,368	273,893	145,866	141,947	136,686	36,934	173,033	17,770	50,415	1,290,469
Overall Td	510,152	139,082	553,041	308,165	290,579	273,185	79,117	364,900	40,772	103,099	2,662,092

LONDON

	A) COMPLETION OF ASSESSMENT	B) PUBLIC FUNDING	C) WAITING FURTHER NHS NON-ACUTE CARE	D) AWAITING RESIDENTIAL HOME PLACEMENT OR AVAILABILITY	DII) AWAITING NURSING HOME PLACEMENT OR AVAILABILITY	E) AWAITING CARE PACKAGE IN OWN HOME	F) AWAITING COMMUNITY EQUIPMENT AND ADAPTIONS	G) PATIENT OR FAMILY CHOICE	H) DISPUTES	I) HOUSING - PATIENTS NOT COVERED BY NHS AND COMMUNITY CARE ACT	TOTAL
Jan-12	1,835	795	2,548	2,895	592	560	331	1,219	339	764	11,878
Feb-12	1,932	996	2,837	2,209	699	456	447	1,213	487	696	11,972
Mar-12	2,431	1,115	2,281	2,670	878	555	304	1,388	433	656	12,711
Apr-12	2,097	924	1,808	2,448	741	438	276	1,024	491	825	11,072
May-12	2,614	945	2,092	2,617	852	453	486	1,403	487	1,032	12,981
Jun-12	2,643	794	2,140	2,269	529	337	367	1,237	410	826	11,552
Jul-12	2,525	978	2,372	2,129	739	301	399	1,384	311	575	11,713
Aug-12	2,761	675	2,196	2,194	747	520	356	1,700	336	577	12,062
Sep-12	2,108	661	2,259	2,165	813	413	466	1,495	258	461	11,099
Oct-12	1,893	614	2,379	2,168	882	540	299	1,197	298	443	10,713
Nov-12	2,115	606	2,481	2,466	929	355	393	1,448	209	500	11,502
Dec-12	1,822	665	2,339	2,500	897	343	352	1,428	274	440	11,060
Jan-13	1,658	820	2,675	2,603	770	486	265	1,410	248	585	11,520
Feb-13	1,528	469	2,462	2,306	791	355	388	1,136	173	481	10,089
Mar-13	2,291	915	2,062	2,420	792	976	605	1,235	447	671	12,414
Apr-13	2,126	835	2,936	2,633	1,065	474	466	1,641	241	396	12,813
May-13	1,862	974	2,860	2,315	939	482	578	2,068	285	543	12,906
Jun-13	2,226	876	2,815	1,808	996	396	414	1,646	375	565	12,117
Jul-13	2,279	837	2,848	1,508	1,131	463	324	1,344	477	640	11,851
Aug-13	2,432	609	3,176	1,833	1,459	401	312	1,573	333	596	12,724
Sep-13	2,224	721	2,499	1,900	1,550	499	384	1,402	353	763	12,295
Oct-13	2,418	952	2,453	1,957	1,527	538	519	1,476	269	939	13,048
Nov-13	2,367	893	2,710	1,696	1,351	381	393	1,433	299	756	12,279
Dec-13											0
2012 Total	26,776	9,768	27,732	28,730	9,298	5,271	4,476	16,136	4,333	7,795	140,315
2013 Total	23,411	8,901	29,496	22,979	12,371	5,451	4,648	16,364	3,500	6,935	134,056
Overall Td	50,187	18,669	57,228	51,709	21,669	10,722	9,124	32,500	7,833	14,730	274,371

	A) COMPLETION OF ASSESSMENT	B) PUBLIC FUNDING	C) WAITING FURTHER NHS NON-ACUTE CARE	D) AWAITING RESIDENTIAL HOME PLACEMENT OR AVAILABILITY	DII) AWAITING NURSING HOME PLACEMENT OR AVAILABILITY	E) AWAITING CARE PACKAGE IN OWN HOME	F) AWAITING COMMUNITY EQUIPMENT AND ADAPPTIONS	G) PATIENT OR FAMILY CHOICE	H) DISPUTES	I) HOUSING - PATIENTS NOT COVERED BY NHS AND COMMUNITY CARE ACT	TOTAL
Jan-12	19.60%	5.16%	22.02%	12.69%	9.96%	9.49%	2.88%	12.74%	1.40%	4.06%	100%
Feb-12	18.49%	5.41%	22.02%	12.27%	10.87%	9.28%	3.09%	13.57%	1.63%	3.36%	100%
Mar-12	17.81%	5.72%	21.41%	12.18%	10.47%	10.53%	2.93%	13.85%	1.71%	3.40%	100%
Apr-12	19.53%	5.91%	19.34%	12.31%	10.56%	10.10%	3.02%	13.16%	1.81%	4.27%	100%
May-12	18.95%	5.43%	20.63%	11.81%	11.22%	9.57%	3.37%	13.40%	1.93%	3.69%	100%
Jun-12	19.93%	5.12%	20.20%	10.88%	10.95%	9.87%	3.06%	14.01%	1.77%	4.20%	100%
Jul-12	19.07%	4.84%	20.06%	11.53%	10.68%	10.29%	3.25%	14.73%	1.61%	3.94%	100%
Aug-12	19.44%	4.68%	20.07%	11.28%	10.77%	10.33%	3.14%	14.78%	1.31%	4.21%	100%
Sep-12	19.59%	4.93%	19.73%	11.16%	10.97%	10.31%	3.20%	14.74%	1.66%	3.71%	100%
Oct-12	19.76%	5.31%	19.86%	11.44%	11.21%	9.92%	2.92%	14.48%	1.65%	3.45%	100%
Nov-12	18.67%	5.18%	19.54%	11.98%	11.36%	9.80%	3.41%	14.74%	1.65%	3.68%	100%
Dec-12	19.92%	5.09%	19.32%	12.55%	10.98%	9.86%	2.58%	13.49%	2.03%	4.19%	100%
Jan-13	19.88%	4.87%	21.87%	11.70%	10.63%	10.72%	2.43%	12.70%	1.58%	3.62%	100%
Feb-13	18.92%	5.04%	21.00%	11.95%	10.88%	10.98%	2.69%	13.28%	1.49%	3.77%	100%
Mar-13	18.56%	4.92%	21.33%	11.70%	10.34%	11.26%	3.13%	13.41%	1.67%	3.67%	100%
Apr-13	19.63%	4.87%	22.78%	11.82%	10.14%	9.91%	2.96%	13.14%	1.24%	3.51%	100%
May-13	19.80%	5.37%	21.58%	11.35%	10.36%	9.96%	3.11%	13.14%	1.43%	3.90%	100%
Jun-13	19.47%	6.15%	20.93%	10.73%	10.75%	10.19%	3.10%	12.99%	1.47%	4.22%	100%
Jul-13	18.79%	5.51%	22.18%	10.90%	10.24%	10.58%	3.09%	13.00%	1.60%	4.12%	100%
Aug-13	19.01%	5.14%	20.93%	11.43%	10.88%	11.27%	2.66%	13.55%	1.25%	3.88%	100%
Sep-13	19.14%	5.32%	20.32%	10.87%	12.12%	11.00%	2.79%	13.33%	1.24%	3.85%	100%
Oct-13	18.07%	5.30%	19.92%	11.00%	12.30%	10.34%	2.98%	14.71%	1.04%	4.33%	100%
Nov-13	18.87%	4.96%	20.74%	10.90%	12.23%	10.28%	2.58%	14.17%	1.17%	4.09%	100%
Dec-13											
2012 Average	19.23%	5.23%	20.35%	11.84%	10.83%	9.95%	3.07%	13.97%	1.68%	3.85%	
2013 Average	19.10%	5.22%	21.23%	11.30%	10.99%	10.59%	2.87%	13.40%	1.38%	3.91%	
Overall Average	19.17%	5.23%	20.79%	11.57%	10.91%	10.27%	2.97%	13.69%	1.53%	3.88%	

	A) COMPLETION OF ASSESSMENT	B) PUBLIC FUNDING	C) WAITING FURTHER NHS NON-ACUTE CARE	D) AWAITING RESIDENTIAL HOME PLACEMENT OR AVAILABILITY	DII) AWAITING NURSING HOME PLACEMENT OR AVAILABILITY	E) AWAITING CARE PACKAGE IN OWN HOME	F) AWAITING COMMUNITY EQUIPMENT AND ADAPPTIONS	G) PATIENT OR FAMILY CHOICE	H) DISPUTES	I) HOUSING - PATIENTS NOT COVERED BY NHS AND COMMUNITY CARE ACT	TOTAL
Jan-12	15.45%	6.69%	21.45%	24.37%	4.98%	4.71%	2.79%	10.26%	2.85%	6.43%	100%
Feb-12	16.14%	8.32%	23.70%	18.45%	5.84%	3.81%	3.73%	10.13%	4.07%	5.81%	100%
Mar-12	19.13%	8.77%	17.95%	21.01%	6.91%	4.37%	2.39%	10.92%	3.41%	5.16%	100%
Apr-12	18.94%	8.35%	16.33%	22.11%	6.69%	3.96%	2.49%	9.25%	4.43%	7.45%	100%
May-12	20.14%	7.28%	16.12%	20.16%	6.56%	3.49%	3.74%	10.81%	3.75%	7.95%	100%
Jun-12	22.88%	6.87%	18.52%	19.64%	4.58%	2.92%	3.18%	10.71%	3.55%	7.15%	100%
Jul-12	21.56%	8.35%	20.25%	18.18%	6.31%	2.57%	3.41%	11.82%	2.66%	4.91%	100%
Aug-12	22.89%	5.60%	18.21%	18.19%	6.19%	4.31%	2.95%	14.09%	2.79%	4.78%	100%
Sep-12	18.99%	5.96%	20.35%	19.51%	7.32%	3.72%	4.20%	13.47%	2.32%	4.15%	100%
Oct-12	17.67%	5.73%	22.21%	20.24%	8.23%	5.04%	2.79%	11.17%	2.78%	4.14%	100%
Nov-12	18.39%	5.27%	21.57%	21.44%	8.08%	3.09%	3.42%	12.59%	1.82%	4.35%	100%
Dec-12	16.47%	6.01%	21.15%	22.60%	8.11%	3.10%	3.18%	12.91%	2.48%	3.98%	100%
Jan-13	14.39%	7.12%	23.22%	22.60%	6.68%	4.22%	2.30%	12.24%	2.15%	5.08%	100%
Feb-13	15.15%	4.65%	24.40%	22.86%	7.84%	3.52%	3.85%	11.26%	1.71%	4.77%	100%
Mar-13	18.45%	7.37%	16.61%	19.49%	6.38%	7.86%	4.87%	9.95%	3.60%	5.41%	100%
Apr-13	16.59%	6.52%	22.91%	20.55%	8.31%	3.70%	3.64%	12.81%	1.88%	3.09%	100%
May-13	14.43%	7.55%	22.16%	17.94%	7.28%	3.73%	4.48%	16.02%	2.21%	4.21%	100%
Jun-13	18.37%	7.23%	23.23%	14.92%	8.22%	3.27%	3.42%	13.58%	3.09%	4.66%	100%
Jul-13	19.23%	7.06%	24.03%	12.72%	9.54%	3.91%	2.73%	11.34%	4.02%	5.40%	100%
Aug-13	19.11%	4.79%	24.96%	14.41%	11.47%	3.15%	2.45%	12.36%	2.62%	4.68%	100%
Sep-13	18.09%	5.86%	20.33%	15.45%	12.61%	4.06%	3.12%	11.40%	2.87%	6.21%	100%
Oct-13	18.53%	7.30%	18.80%	15.00%	11.70%	4.12%	3.98%	11.31%	2.06%	7.20%	100%
Nov-13	19.28%	7.27%	22.07%	13.81%	11.00%	3.10%	3.20%	11.67%	2.44%	6.16%	100%
Dec-13											
2012 Average	19.05%	6.93%	19.82%	20.49%	6.65%	3.76%	3.19%	11.51%	3.08%	5.52%	
2013 Average	17.42%	6.61%	22.07%	17.25%	9.18%	4.06%	3.46%	12.18%	2.61%	5.17%	
Overall Average	18.24%	6.77%	20.94%	18.87%	7.92%	3.91%	3.32%	11.84%	2.84%	5.35%	

Delayed Transfer of Care, NHS Organisations, London - Acute and Non-Acute

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	12 TOTAL	13 TOTAL	TOTAL
Barking & Dagenham	644	438	444	335	463	678	574	756	473	409	397	211	218	153	225	270	249	238	187	148	158	183	174	5,822	2,203	8,025
Barnet	495	382	481	503	612	429	659	766	626	639	770	670	752	567	601	699	735	593	481	759	655	557	487	7,032	6,886	13,918
Bexley	437	358	383	176	334	268	392	501	269	277	456	436	234	331	282	335	370	428	516	663	604	401	402	4,287	4,566	8,853
Brent	571	603	644	421	800	745	622	559	580	513	691	803	731	504	538	560	980	845	874	839	815	967	709	7,552	8,362	15,914
Bromley	172	154	148	145	137	108	244	162	394	277	263	192	264	132	184	211	284	185	148	193	188	260	223	2,396	2,192	4,588
Camden	32	79	31	148	166	157	120	137	202	63	213	131	229	224	235	480	421	211	243	310	280	201	232	1,479	3,066	4,545
City Of London	0	6	0	0	16	40	1	27	0	0	6	7	22	10	68	25	31	0	0	2	6	0	51	103	215	318
Croydon	185	379	680	302	342	249	288	326	230	123	244	378	353	317	494	537	488	419	239	383	408	589	466	3,726	4,693	8,419
Ealing	614	649	807	739	877	873	912	877	920	700	861	798	750	700	887	752	685	547	655	596	663	947	889	9,627	8,071	17,698
Enfield	339	380	361	415	330	274	422	246	341	287	219	226	244	369	541	556	463	418	412	489	498	724	428	3,840	5,142	8,982
Greenwich	396	363	360	286	366	243	273	200	106	107	324	252	299	223	275	271	368	333	288	264	359	244	346	3,276	3,270	6,546
Hackney	300	249	342	229	234	159	129	165	202	394	649	559	552	419	562	974	895	1,081	1,232	955	779	626	443	3,611	8,518	12,129
Hammersmith & Fulham	320	237	298	404	430	370	380	511	531	414	334	277	284	205	375	364	298	358	183	347	278	258	349	4,506	3,299	7,805
Haringey	289	384	373	330	295	472	515	352	485	558	376	497	559	371	518	629	623	528	436	456	418	500	592	4,926	5,630	10,556
Harrow	306	334	410	449	506	440	407	334	286	479	617	425	222	273	430	459	492	375	320	241	235	377	435	4,993	3,859	8,852
Havering	593	756	574	745	896	599	526	862	761	628	477	305	314	229	323	332	162	192	320	429	301	220	253	7,722	3,075	10,797
Hillingdon	491	455	521	405	595	561	446	362	237	219	260	495	622	665	616	470	314	329	291	260	403	380	362	5,047	4,712	9,759
Hounslow	260	293	324	266	388	357	421	426	425	268	183	272	451	375	360	418	402	490	498	500	476	539	515	3,883	5,024	8,907
Islington	83	143	216	90	125	86	141	162	107	162	139	77	109	118	229	305	224	179	276	249	333	309	239	1,531	2,570	4,101
Kensington & Chelsea	324	351	420	526	489	284	230	144	175	219	210	138	143	211	364	427	401	423	412	479	354	484	363	3,510	4,061	7,571
Kingston Upon Thames	288	273	219	217	271	266	190	180	232	266	188	243	278	228	174	155	222	156	211	146	181	266	204	2,833	2,221	5,054
Lambeth	321	514	491	593	375	459	473	460	418	424	368	928	914	737	853	830	647	576	561	637	759	756	912	5,824	8,182	14,006
Lewisham	163	325	319	174	316	294	454	488	197	254	374	196	233	197	170	190	184	165	165	273	344	252	224	3,554	2,397	5,951
Merton	42	183	85	129	160	58	90	116	113	73	150	132	150	157	174	160	123	173	207	96	115	174	158	1,331	1,687	3,018
Newham	642	578	592	470	628	484	425	373	571	474	301	367	325	94	1,262	90	360	302	483	487	466	440	248	5,905	4,557	10,462
Redbridge	1,108	529	683	404	467	489	416	512	421	397	428	372	227	342	296	252	446	194	120	319	315	204	504	6,226	3,219	9,445
Richmond Upon Thames	308	462	466	255	262	304	339	178	223	216	307	277	369	433	258	311	240	276	206	254	316	423	337	3,597	3,423	7,020
Southwark	438	383	416	333	306	267	260	375	401	344	119	152	270	227	158	280	199	250	185	149	152	302	221	3,794	2,393	6,187
Sutton	223	230	163	215	224	226	212	266	188	228	362	178	165	172	189	226	276	272	209	317	372	231	345	2,715	2,774	5,489
Tower Hamlets	703	685	663	490	580	450	416	506	203	324	337	225	258	225	162	323	306	858	535	431	293	238	314	5,582	3,943	9,525
Waltham Forest	103	120	136	131	213	197	180	242	269	250	305	311	200	205	35	141	158	128	441	522	322	496	393	2,457	3,041	5,498
Wandsworth	381	264	208	201	151	107	104	174	199	183	117	214	243	200	109	157	154	84	189	165	179	161	251	2,303	1,892	4,195
Westminster	307	433	453	546	627	559	452	317	314	544	457	316	536	476	467	624	786	511	328	366	270	339	210	5,325	4,913	10,238
OVERALL	11,878	11,972	12,711	11,072	12,981	11,552	11,713	12,062	11,099	10,713	11,502	11,060	11,520	10,089	12,414	12,813	12,906	12,117	11,851	12,724	12,295	13,048	12,279	140,315	134,056	274,371

